



September 9th, 2020

Subject: Yearbook Delivery Update from Lifetouch

Dear Families,

Lifetouch is working hard to produce your yearbook and we can't wait to get the finished product in your hands. We wanted to get in touch with you about the current status of your yearbooks and wanted to provide some updates.

The Impact of Covid-19 On Yearbook Production

Due to COVID-19, Lifetouch has had government and state-mandated shutdowns in our production facilities which has significantly reduced our capacity for printing yearbooks. To date, we are experiencing on average, a three to four-month delay of order fulfillment.

When Will the Yearbooks Be Delivered?

Currently, we do not have a definitive timeline for delivery as the impact from Covid-19 continues to be very fluid. While your schools yearbooks are typically delivered before the end of the school year, we estimate that the 2019-2020 yearbook will ship sometime in September. Lifetouch will communicate with your school as soon as the yearbooks are ready to ship.

How Will My Student Receive Their Yearbook?

Lifetouch and your school are working closely together on the 2019-2020 yearbook distribution plan. As soon as your school is notified that the yearbooks have shipped, each family will be notified about next steps yearbook pick-up and delivery.

Lifetouch's Commitment to You

Our staff is working very hard to get yearbooks to your school and students as fast as possible. It is always our intention to provide you with the very best service and products and we thank you for your patience and understanding. We value the trust you place in Lifetouch to capture and preserve your important school memories.

Additional Information and Who to Contact

If you have any additional questions regarding the Everglades yearbook or general information/questions, please reach out your local Lifetouch Yearbook Representative, Brittany Freda, bfreda@lifetouch.com.

Thank you,
Brittany Freda, Yearbook Representative
Lifetouch